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# BeHeard Terms and Conditions

## Mission Statement

“Our mission is to connect our community within the events and media industry to enable you and other professionals to have your voices heard in a range of environments as part of the levelling up agenda”

## Information About Us:

- The BeHeard Platform is owned and operated by Events1st Limited, registered in England under company number 08928731
- Registered address :Events1st Limited MSP House Bridle Way Liverpool L30 4UA

## Payment

The BeHeard platform will operate a subscription model and will be free to use until 30 September 2021 whereupon a subscription fee will be available. You will not be charged unless you sign up for an annual premium subscription.

## Complaints and Feedback

- We always welcome feedback from our community and, whilst we always use all reasonable endeavours to ensure that your experience as a speaker is a positive one, we nevertheless want to hear from you if you have any cause for complaint.
- All complaints are handled in accordance with our complaints procedure and dealt with as a matter of urgency.

If you wish to complain about any aspect of your dealings with us, including, but not limited to, these Terms and Conditions, or the services we provide , please contact us using any of the following details listed below for the attention of Robert Monks, Operations Director.

- Email address: Rob@events1st.com
- Telephone number: 07808921265.
- Postal address: . Events 1st Ltd 54 St James street Liverpool Merseyside L1 0AB

## Dispute Resolution:

In the event of any disagreement or dispute the parties shall seek to resolve the matter by discussions between the authorised representatives of each party. In the

event that they are unable to resolve the disagreement or dispute in a reasonable period of time it shall be escalated for resolution to the CEO of Events 1st Limited and the appropriate party CEO. If the disagreement or dispute remains unresolved or if either party reasonably believes that it is unlikely to be resolved, the matter shall be referred to Mediation through the Centre for Effective Dispute Resolution (CEDR) Alternative Dispute Resolution (ADR) Process.

### **Third Party Rights:**

Nothing in these terms and conditions is intended to confer any right or benefit on any third party or any right to enforce a provision contained in these terms and conditions and the (Rights of Third Parties) Act 1999 is hereby expressly excluded

### **Severability :**

If any term or provision in these terms and conditions shall be held to be illegal or unenforceable, in whole or in part, under any enactment or rule of law, such term or provision or part shall to that extent be deemed not to form part of these terms and conditions but the validity and enforceability of the remainder of these terms and conditions shall not be affected.

### **How We Use Your Personal Information (Data Protection)**

- All personal information that we may use will be collected, processed, and held in accordance with the provisions Data Protection Regulation within the UK and your rights.
- Events 1<sup>st</sup> Limited understands that your privacy is important to you and that you care about how your personal data is used. We respect and value the privacy of everyone who visits the Be Heard Platform . We only collect and use personal data in ways that are described in the Privacy Policy, and in a way that is consistent with our obligations and your rights under the law.
- Please refer to our Privacy Policy for full details

### **Specific terms and Conditions**

The Power Platform is a community of professionals. By using this platform, you agree to the following expressed terms and conditions at all times.

- Comply with all applicable laws, including, without limitation, privacy laws, and regulatory requirements.

- Provide accurate information to us and keep it updated.
- Use your real name on your profile.
- Use the services in a professional manner.
- Deactivate any service that you no longer require.
- Conduct yourself in a professional manner at all times.
- Respect the timelines of others.
- Not create a false identity , misrepresent your identity or create a profile for anyone other than yourself.
- Prevent any tampering with any override, security feature, bypass or circumvent any access controls.
- Not disclose any information that you do not have the consent to disclose.
- Not violate the intellectual property rights of others, including copyrights, patents, trademarks, trade secrets, learning videos or material or other proprietary rights without their permission.
- Not post anything that contains software viruses, worms, or any other harmful code.
- Not rent, lease, loan, trade, sell/re-sell or otherwise monetize the services or related data.
- Not modify the platform or its appearance in any way .
- Not interfere with the operation of, the platform in any way.
- Not use the platform as a medium to sell any of your own products unless agreed in advance.
- All data and information provided on this site are for informational purposes only. Events 1<sup>st</sup> Limited makes no representations as to the accuracy, completeness, suitability, or validity of any information on this site to your business and will not be liable for any errors, omissions, or delays in this information or any losses, injuries, or damages arising from its display or use.

**Entire Agreement:**

These terms and conditions and any other agreed document shall together represent the entire understanding and constitute the whole agreement between the parties in relation to its subject matter and the parties agree that there are no representations, warranties, covenants, conditions or other agreements, express or implied, collateral, statutory or otherwise, between the parties in connection with the subject matter of these terms and conditions except as specifically set forth herein and none of the parties has relied or is relying on any other information, discussion or understanding in entering into and completing the transactions contemplated in these terms and conditions.

### **Terms and Condition Date/Review**

**Agreement Date** : 25<sup>th</sup> March 2021

**Review Date** : 25<sup>th</sup> March 2022